

Curbside Organic Waste Collection Survey

SURVEY RESPONSE REPORT

01 April 2021 - 19 May 2021

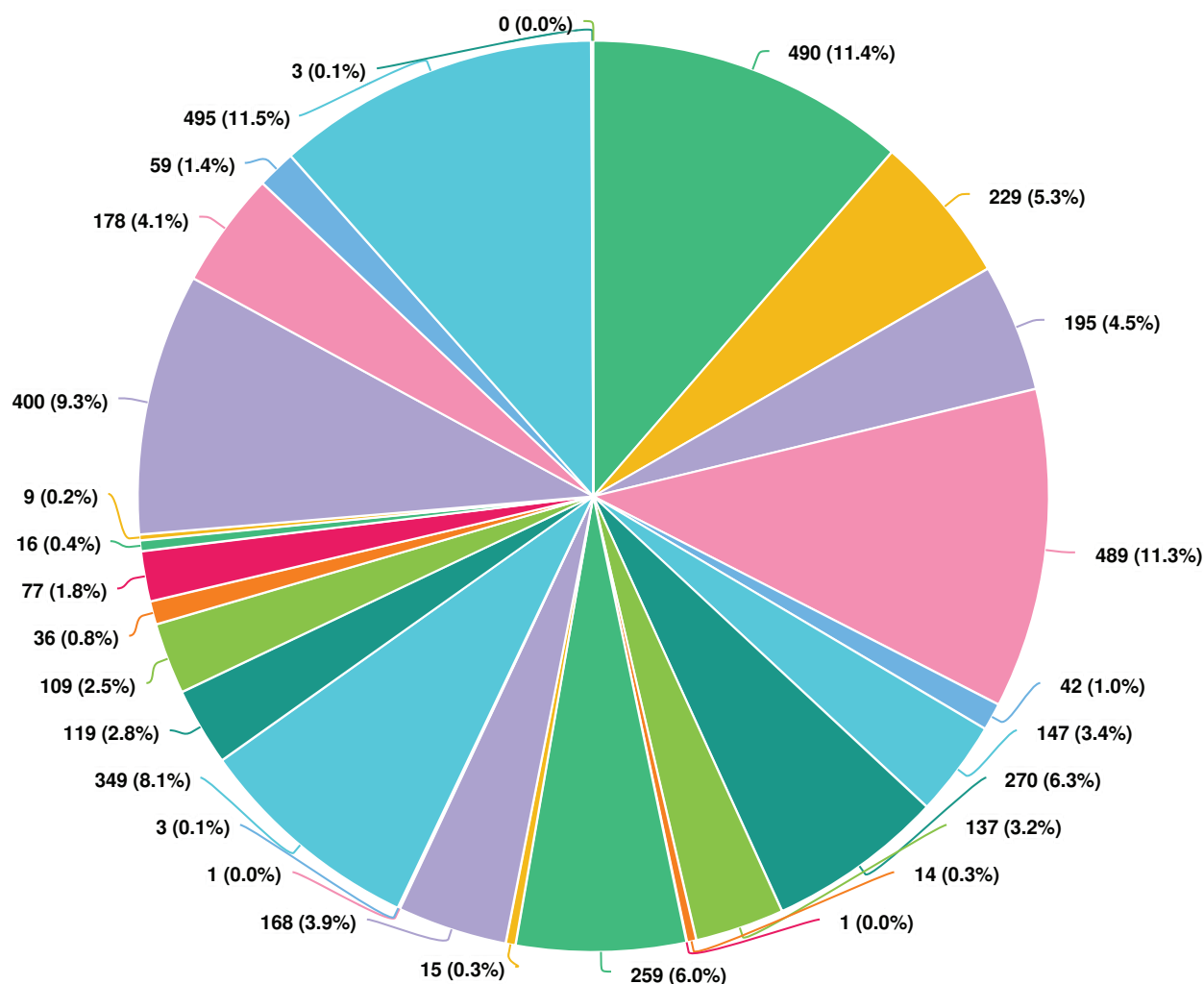
PROJECT NAME:

Curbside Organic Waste Collection



SURVEY QUESTIONS

Q1 What neighbourhood do you live in?



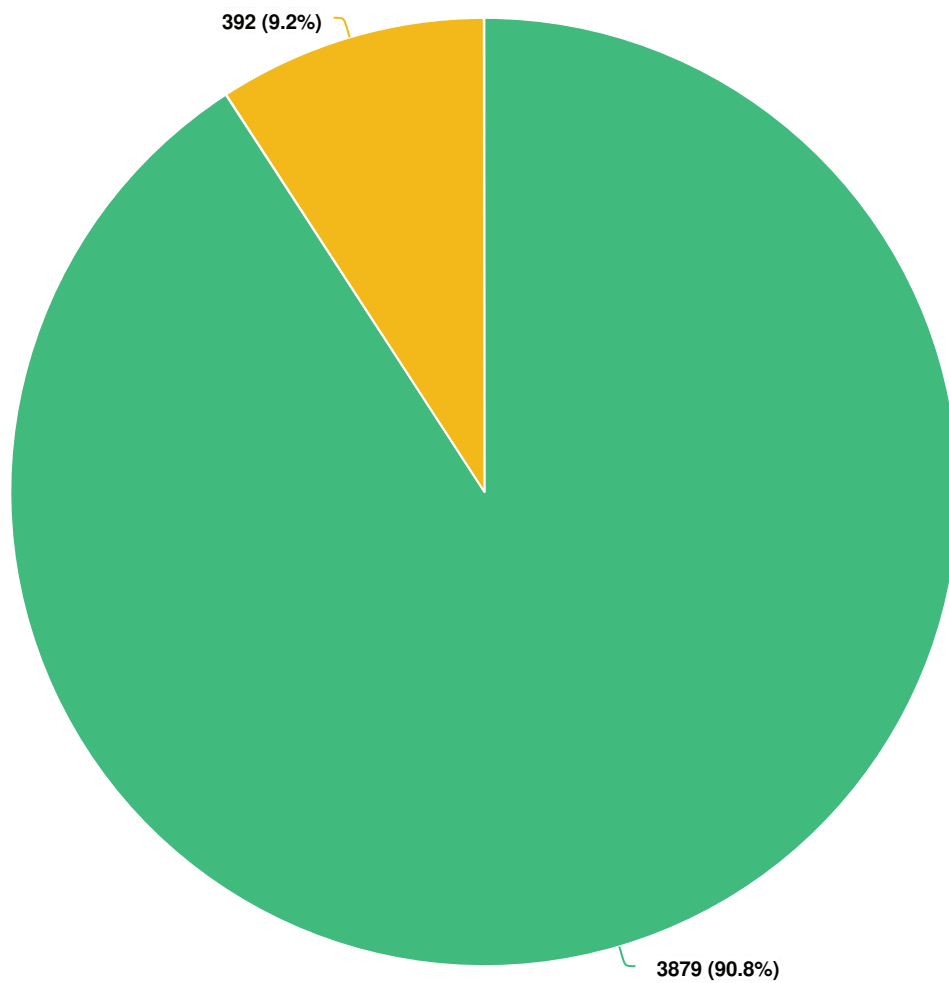
Question options

- Aberdeen Barnhartvale Batchelor Heights Brocklehurst (West of 12th Street) Campbell Creek
- Dallas Downtown Dufferin Heffley Creek Iron Mask Juniper Ridge Knutsford
- Lower Sahali Mission Flats Noble Creek North Kamloops (East of 12th Street) Pineview Rayleigh
- Rose Hill Sagebrush Tranquille TRU Upper Sahali Valleyview West End Westsyde
- I do not have a home address Southgate

Mandatory Question (4310 response(s))

Question type: Dropdown Question

Q2 | Do you currently receive curbside collection?



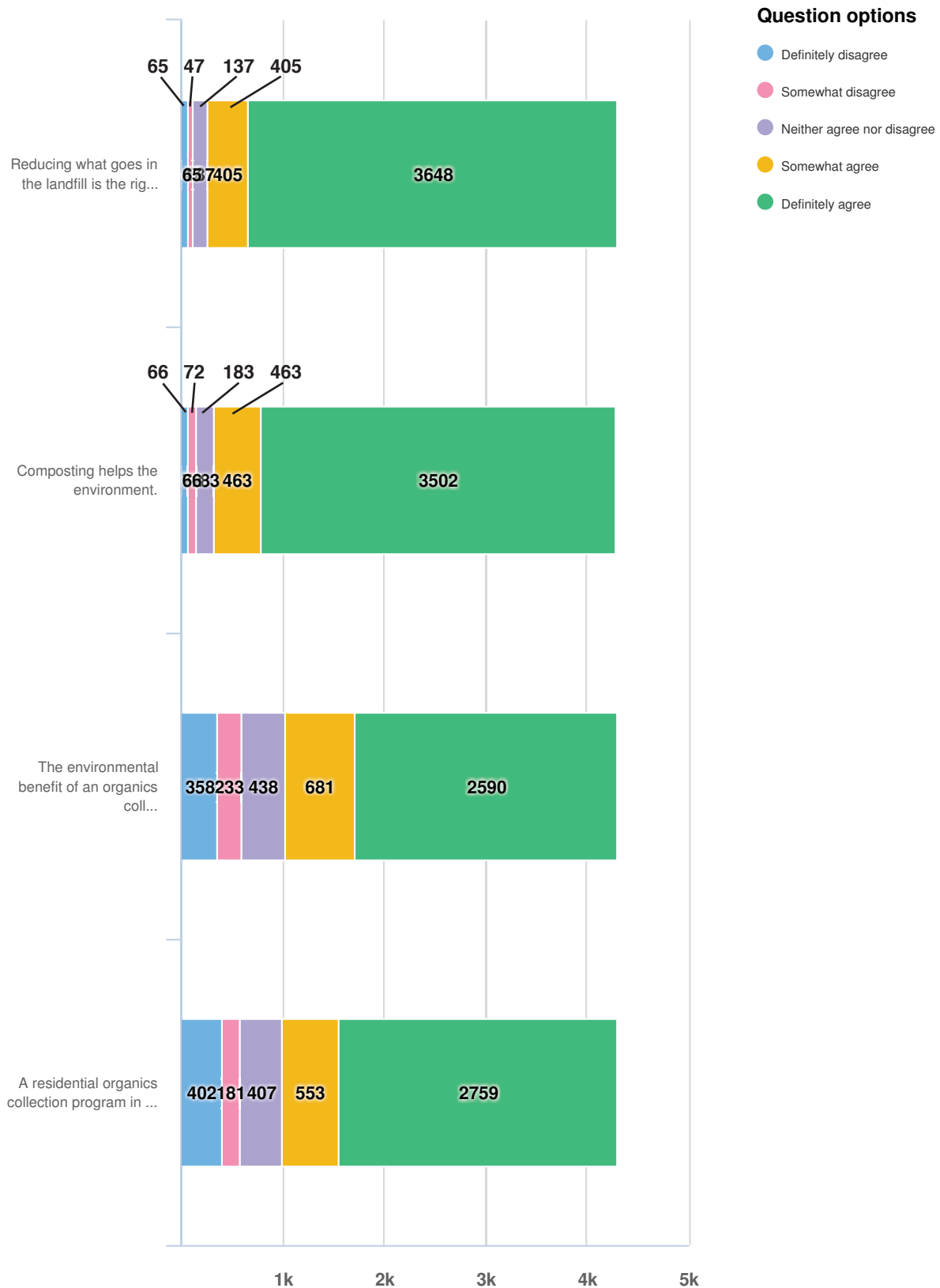
Question options

- Yes, my household is on curbside collection (i.e. I have my own waste containers for my household only)
- No, my household is NOT on curbside collection (i.e. I have multi-family collection/shared waste collection containers)

Optional question (4271 response(s), 39 skipped)

Question type: Radio Button Question

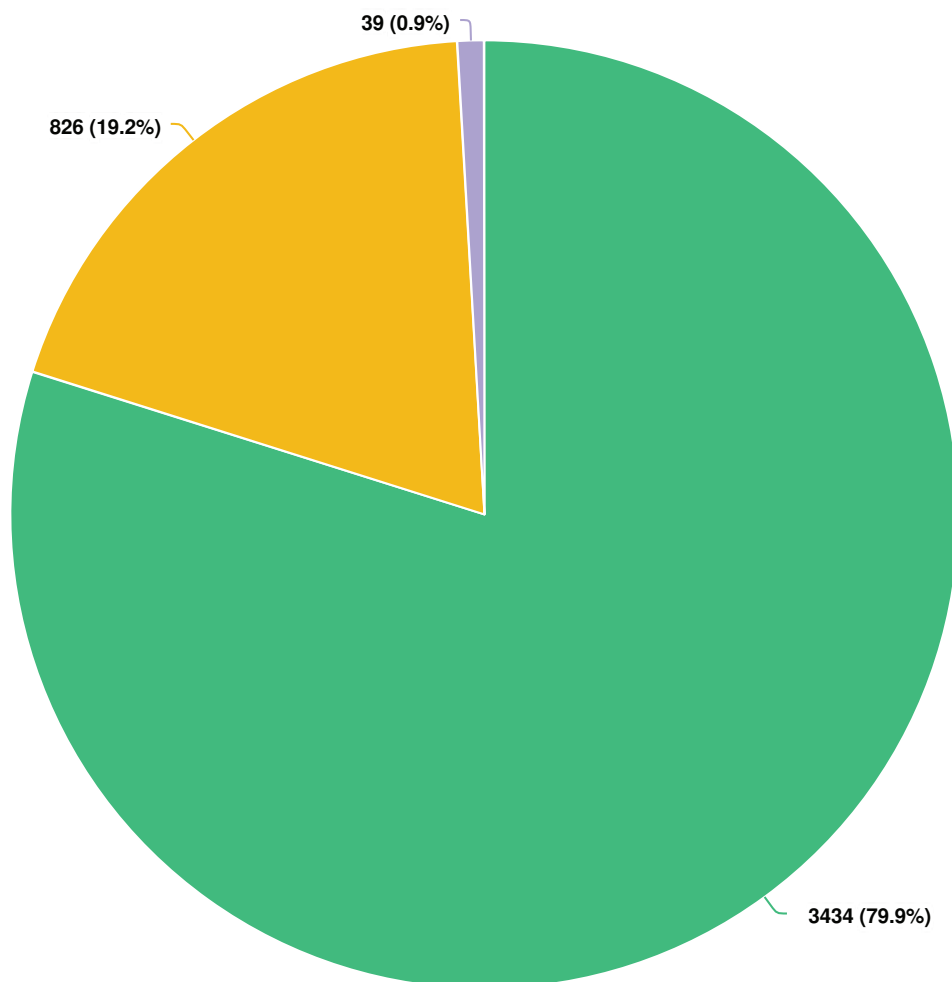
Q3 Please indicate your level of agreement with the following statements:



Optional question (4307 response(s), 3 skipped)

Question type: Likert Question

Q4 Which of the following best describes your household recycling habits?



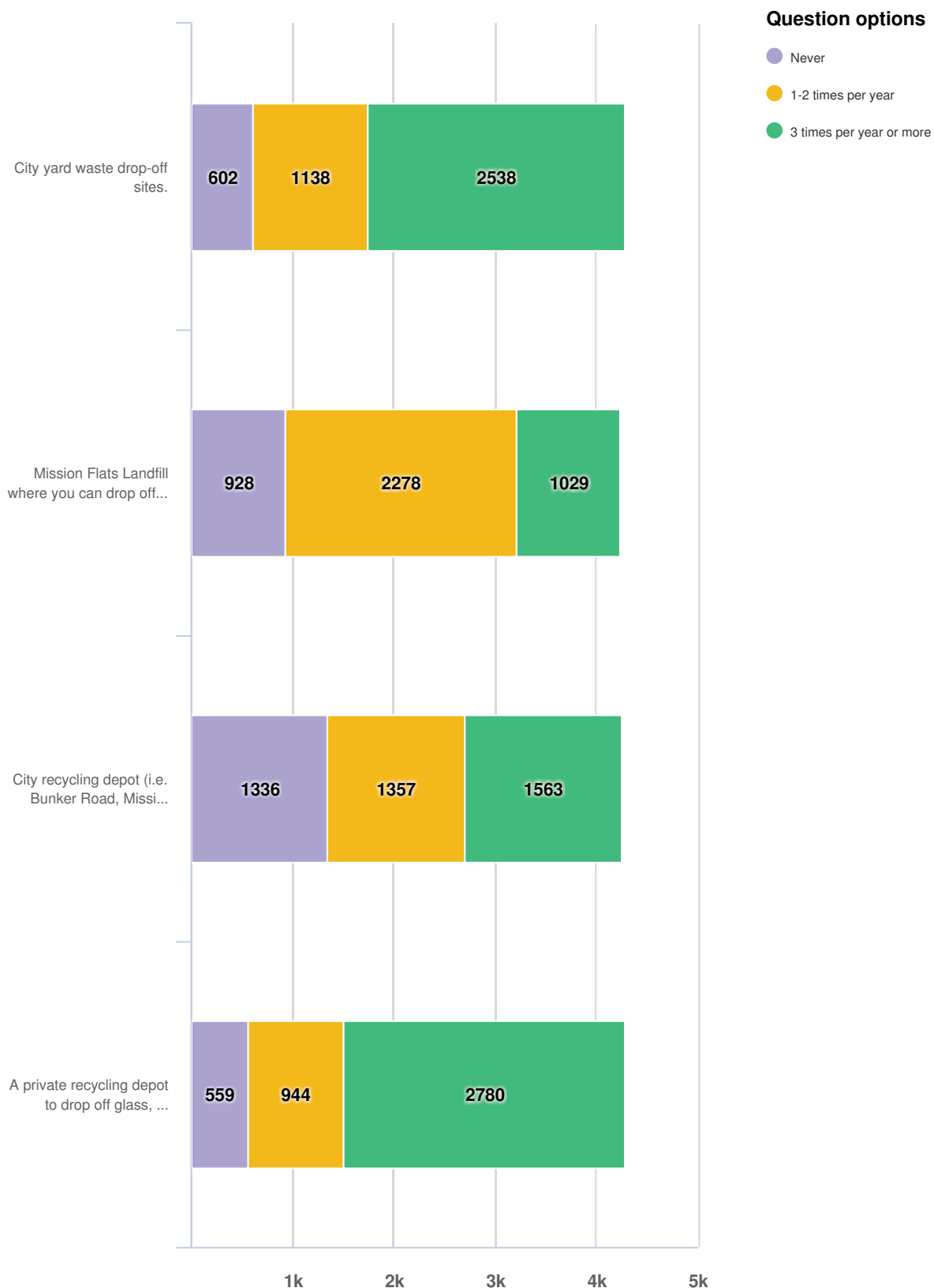
Question options

- ☐ Throw pretty much everything in the garbage ☐ Could recycle more ☐ Recycle as much as possible

Optional question (4299 response(s), 11 skipped)

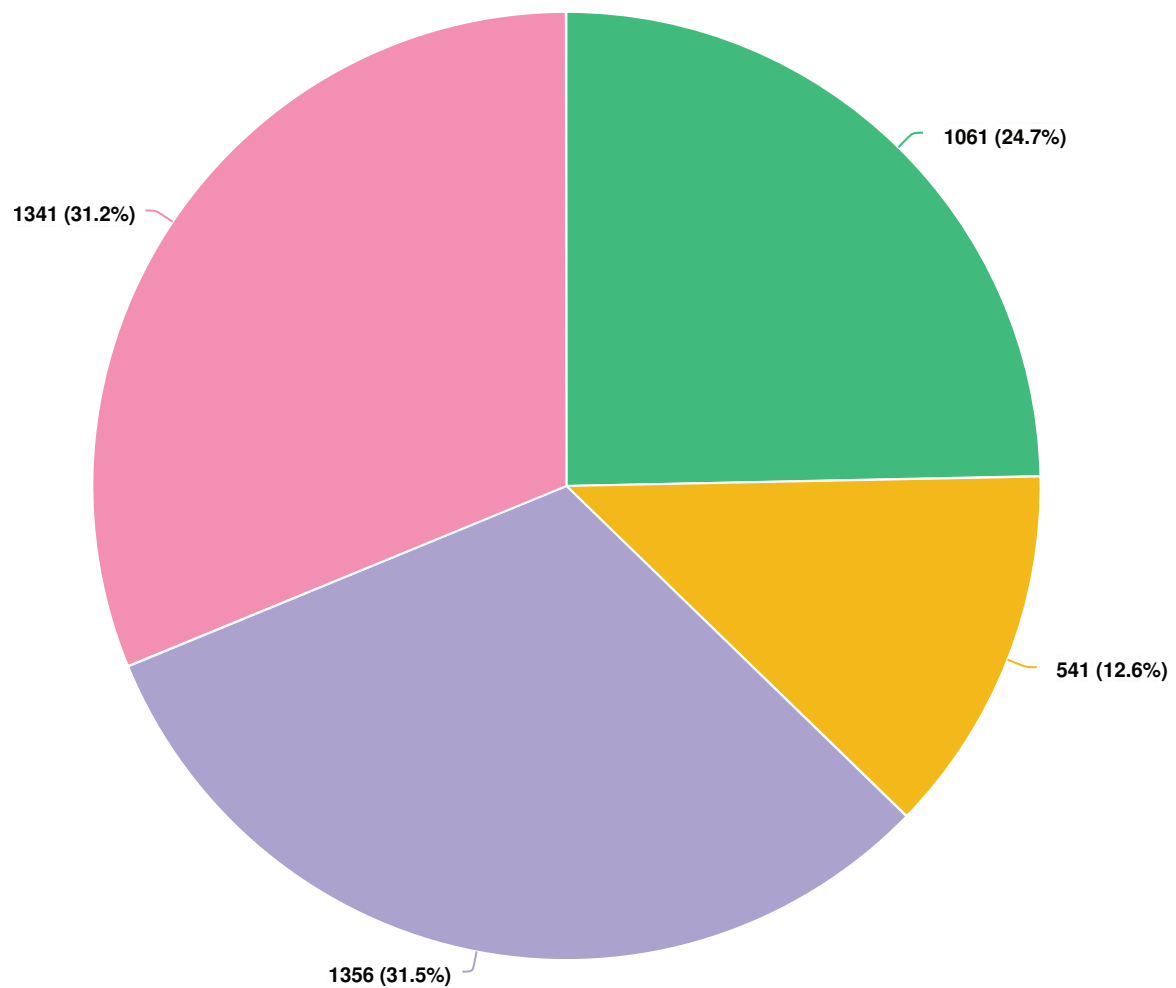
Question type: Radio Button Question

Q5 How often, if at all, do you use each of these garbage and recycling services in a given year?



Optional question (4309 response(s), 1 skipped)
Question type: Likert Question

Q6 Please indicate whether you have ever used/currently use a backyard composter?



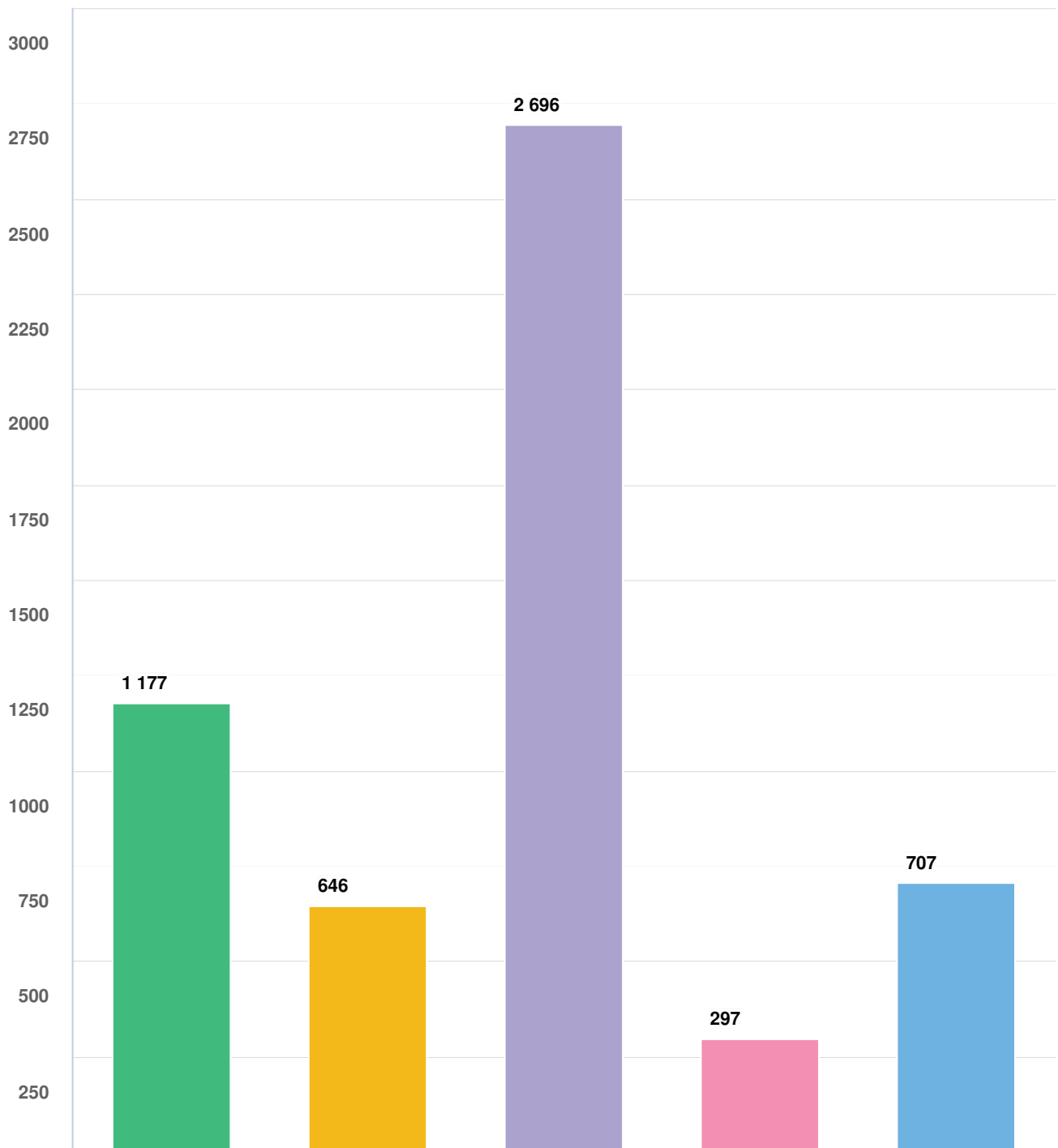
Question options

- Have never used a backyard composter
- Have tried one previously but not currently using one
- Currently use in non-winter months
- Currently use all year round

Optional question (4299 response(s), 11 skipped)

Question type: Radio Button Question

Q7 What do you currently do with your yard waste? (Select all that apply.)



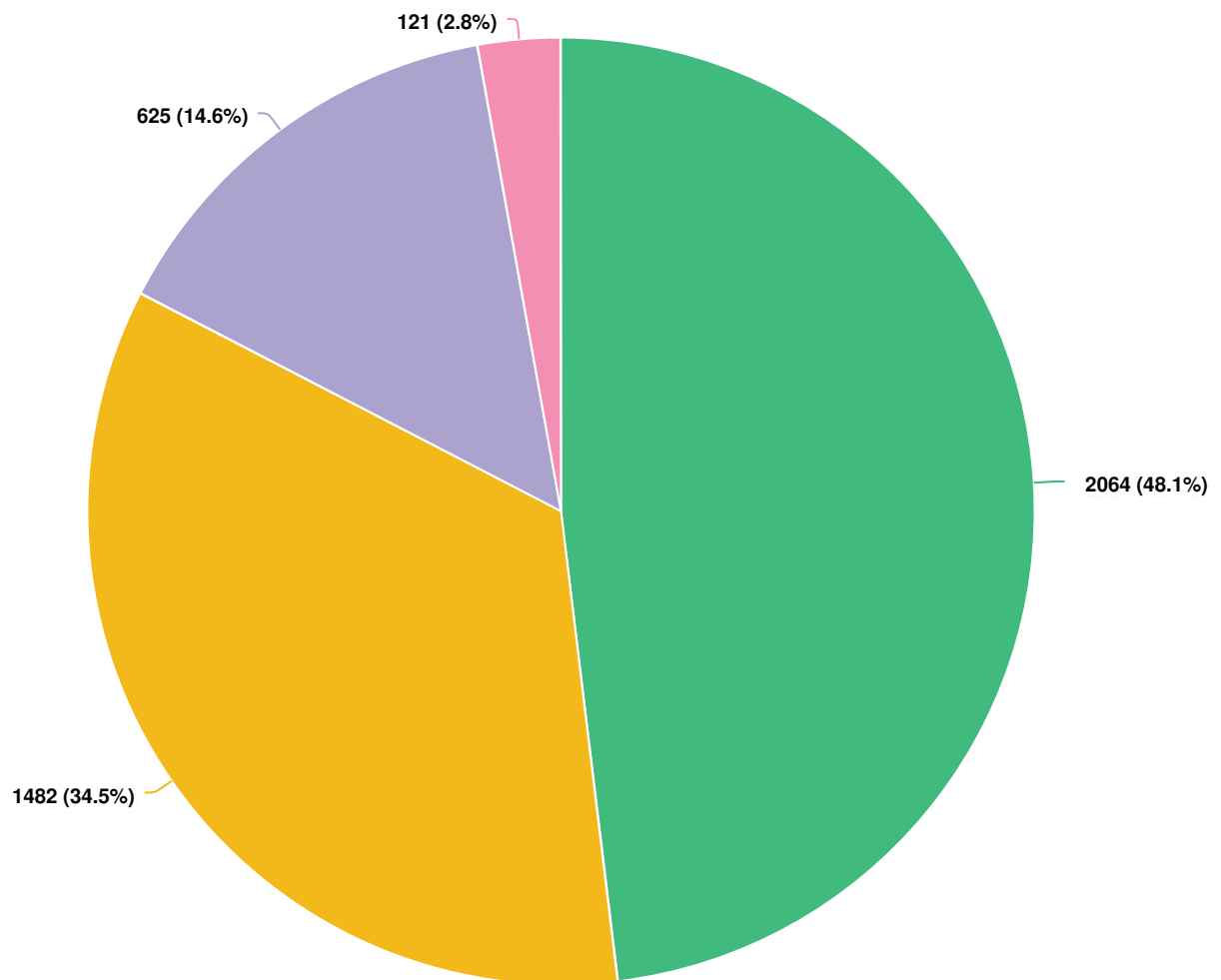
Question options

- Nothing – I leave it in my yard (e.g. grass cycle)
- Have it picked up (i.e. by a landscaping company)
- Drop off at a City yard waste depot
- Throw it in the garbage
- Compost it myself in my yard

Optional question (4269 response(s), 41 skipped)

Question type: Checkbox Question

Q8 Thinking about all of the food you and your household buys, how much of it would you say you throw away because it is past the expiry date, gone bad, or not fit to eat?

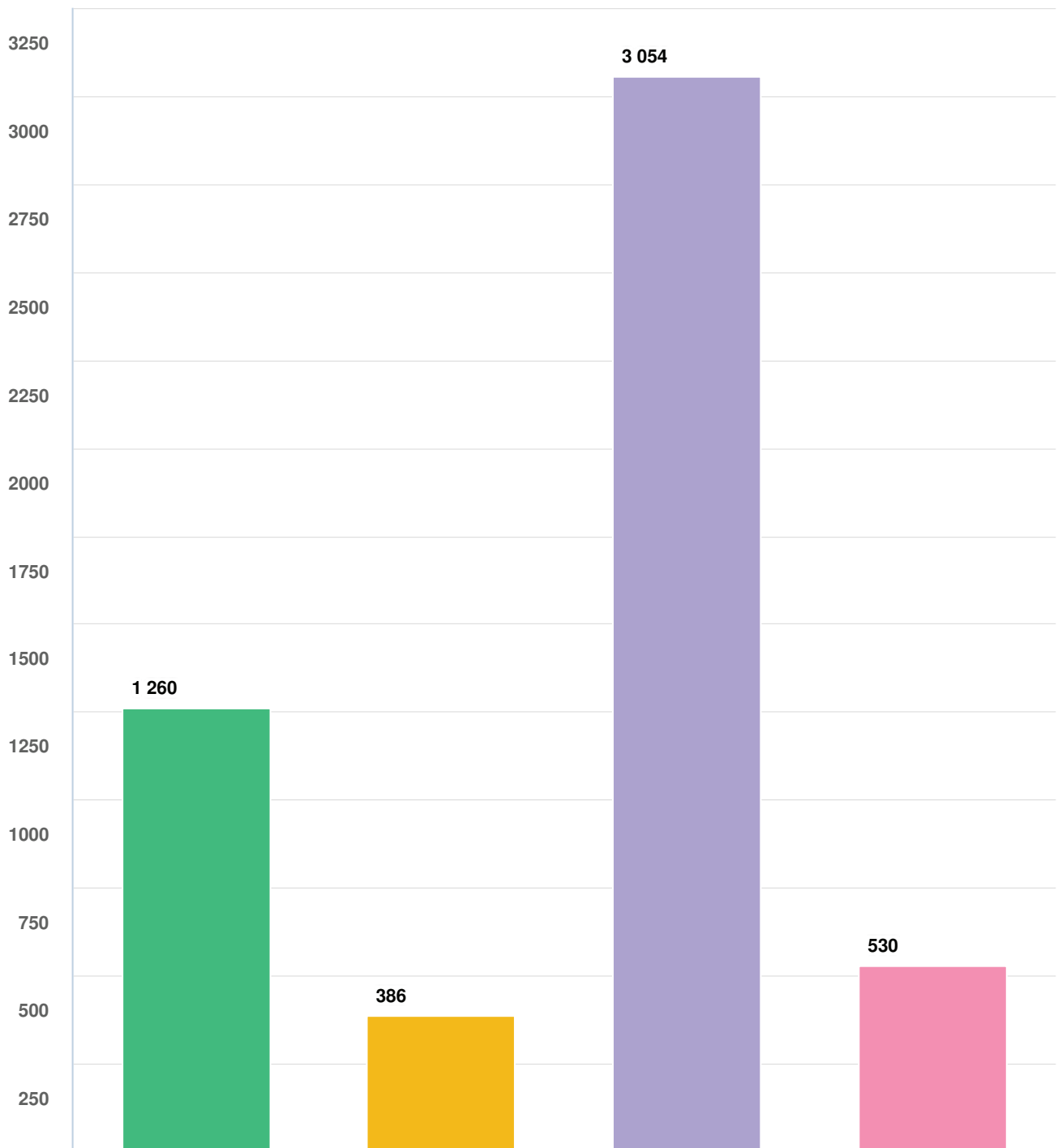


Question options

21% or more 11% - 20% 6% - 10% 5% or less

Optional question (4292 response(s), 18 skipped)
Question type: Radio Button Question

Q9 What do you currently do with your food waste? (Select all that apply.)



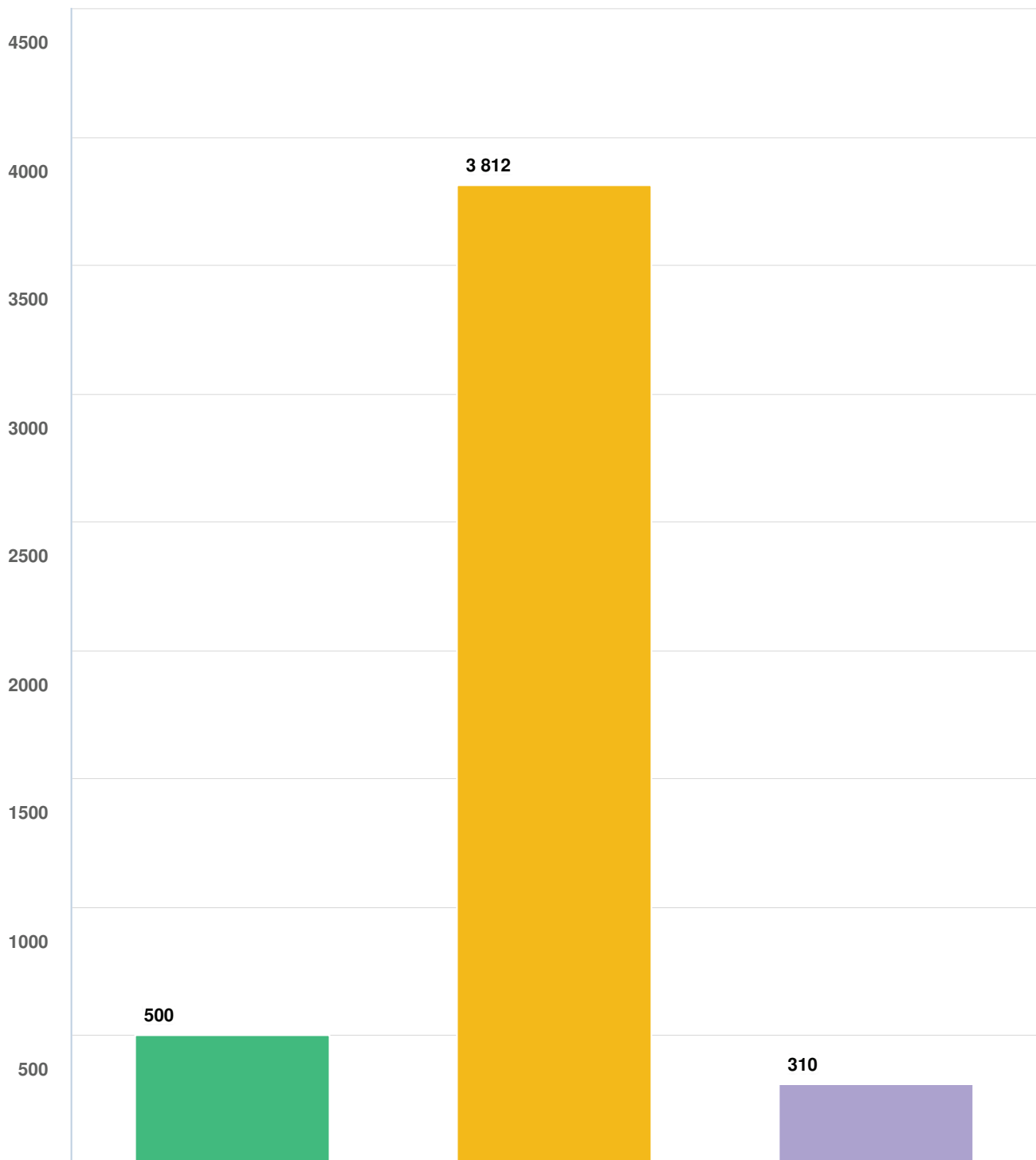
Question options

- ☐ Other (ie. private compost collector; use it for animal feed)
- ☐ Throw it in the garbage
- ☐ Put it in my garburator
- ☐ Use a food composter

Optional question (4296 response(s), 14 skipped)

Question type: Checkbox Question

Q10 What do you do with soiled paper (e.g. napkins, paper towels, paper plates, dirty pizza boxes, parchment paper)? (Select all that apply.)

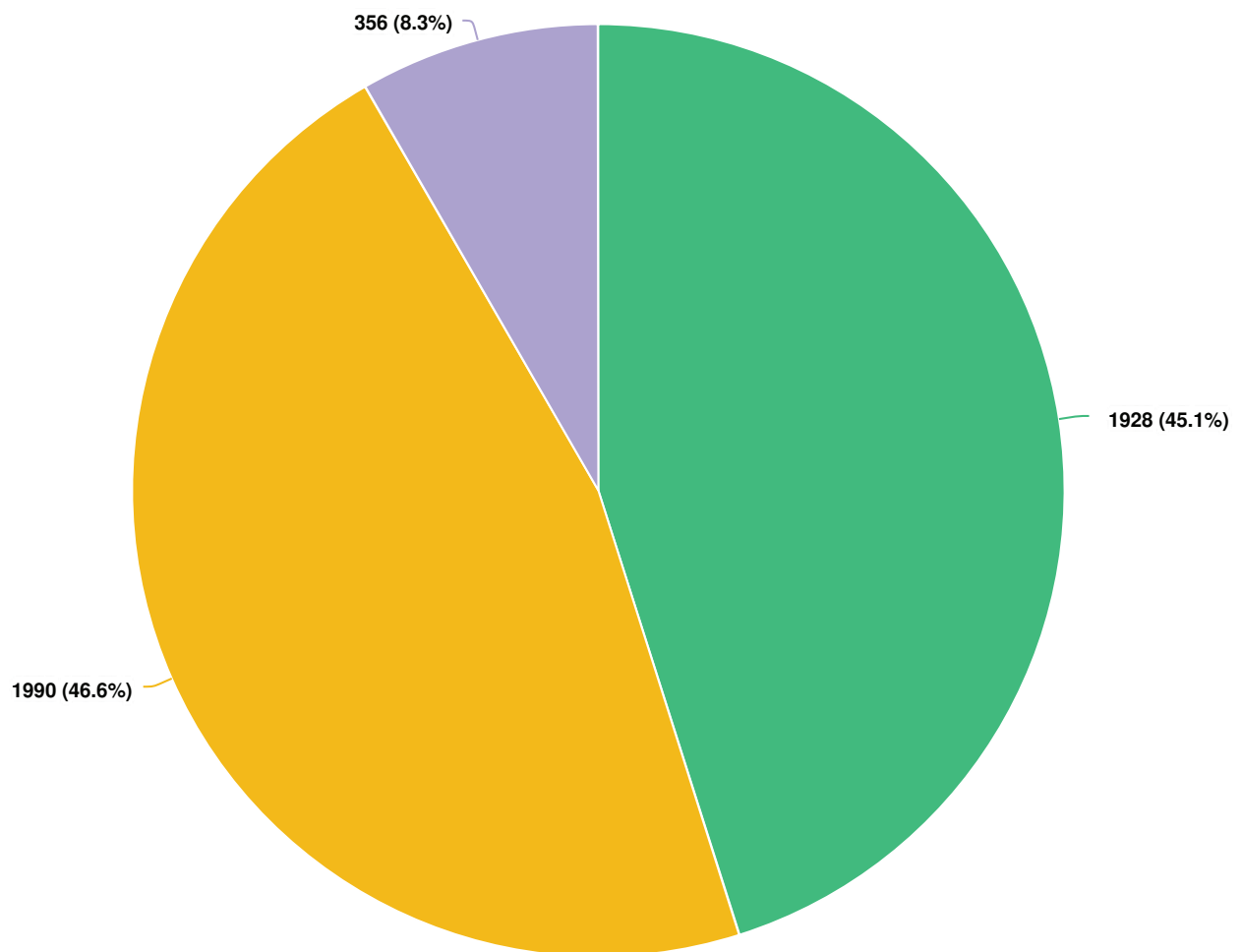


Question options

☐ Other (e.g. private compost pickup) ☒ Throw it in the garbage ☐ Compost at home

Optional question (4294 response(s), 16 skipped)
Question type: Checkbox Question

Q11 | How much of the average Kamloops household garbage do you think is organic material (i.e. food waste) that could be composted?

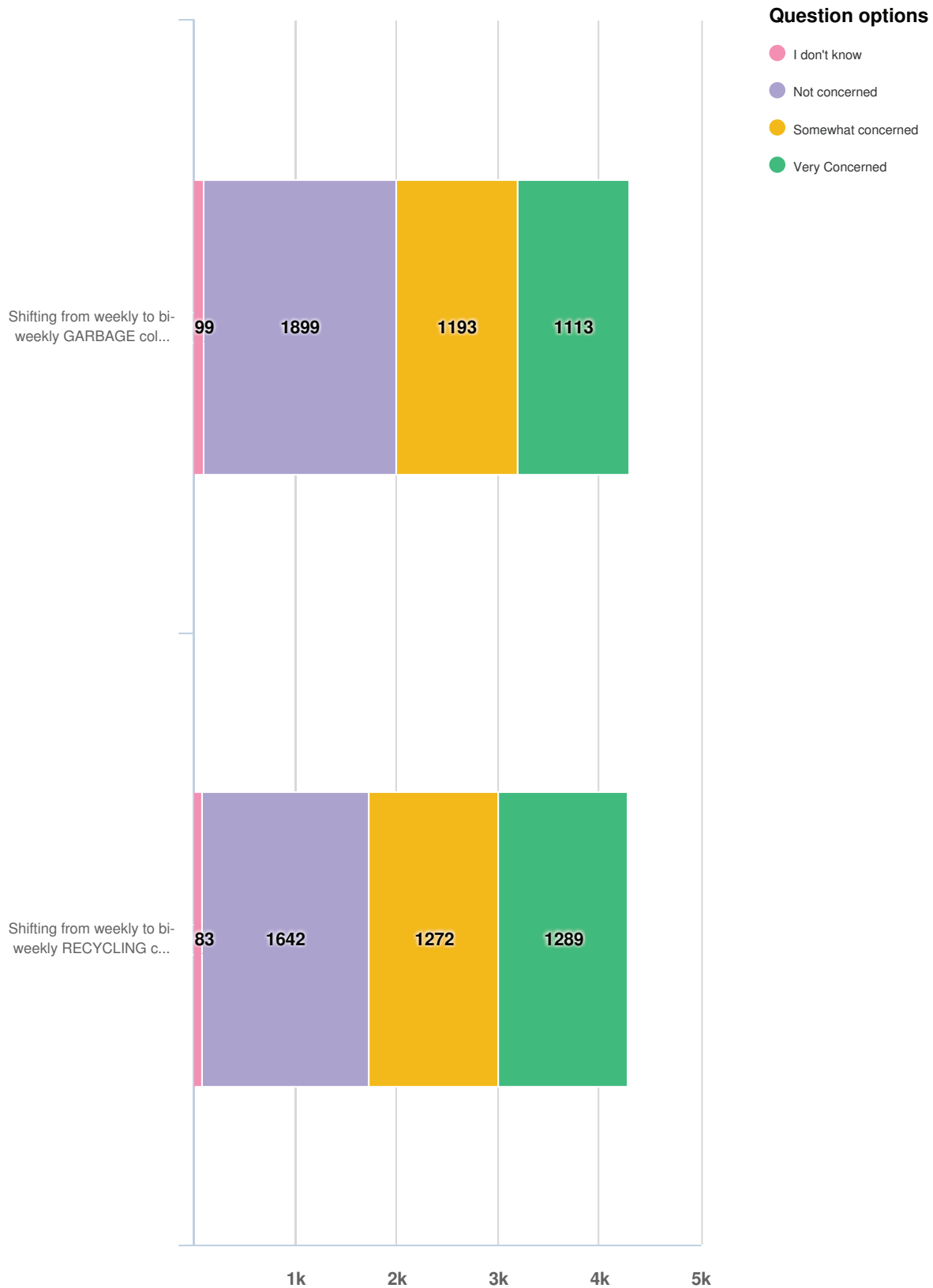


Question options

☐ More than two thirds (66%+) ☐ Between one-third and two-thirds (34-66%) ☐ Up to one-third (0-33%)

Optional question (4274 response(s), 36 skipped)
Question type: Radio Button Question

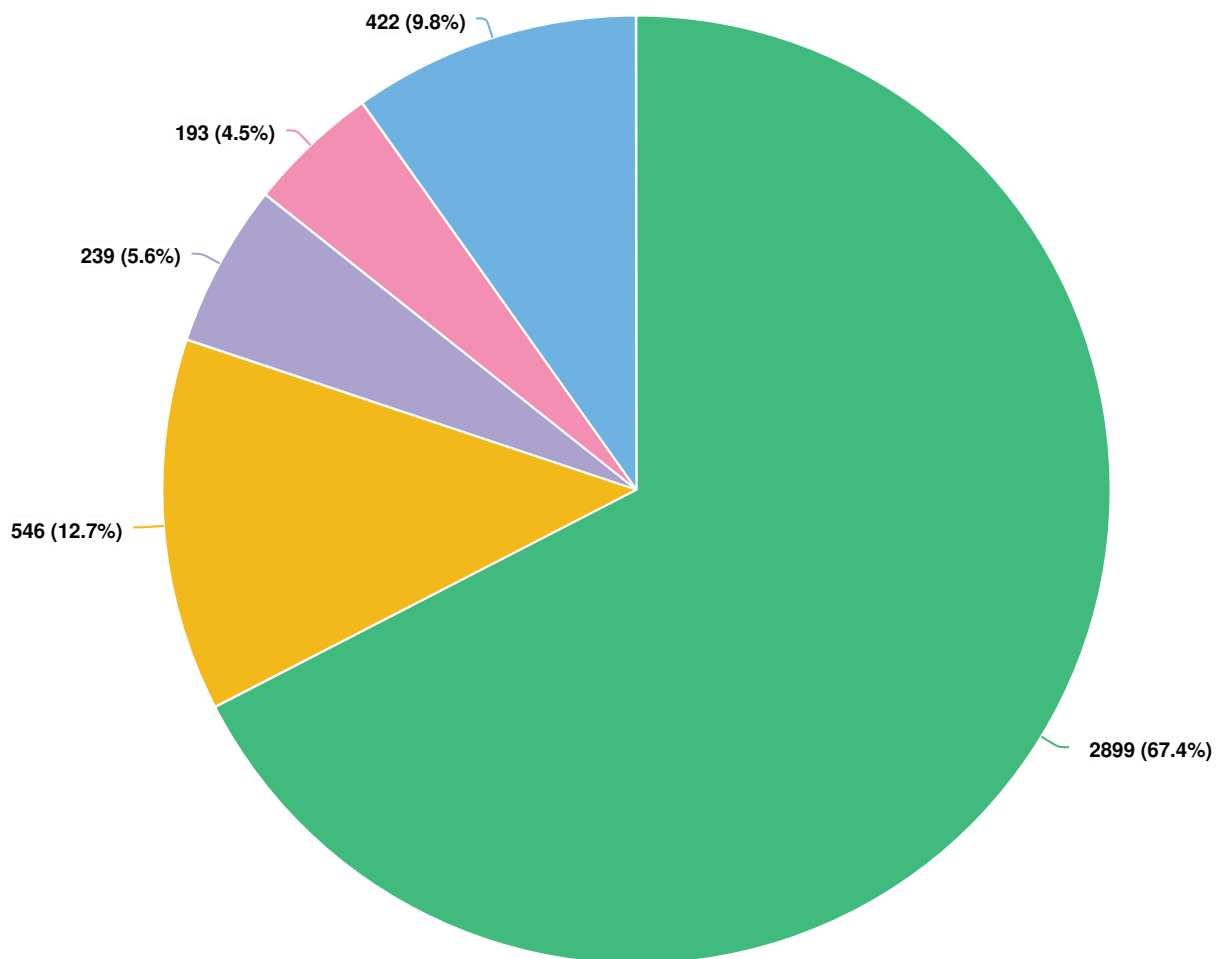
Q12 Many communities with organic waste collection have (alternating) bi-weekly garbage and recycling collection, with weekly organics collection. Thinking about your household's garbage and recycling habits, would shifting from weekly to bi-weekly gar...



Optional question (4307 response(s), 3 skipped)

Question type: Likert Question

Q13 Overall, please indicate your level of support for a residential curbside organic waste collection program:

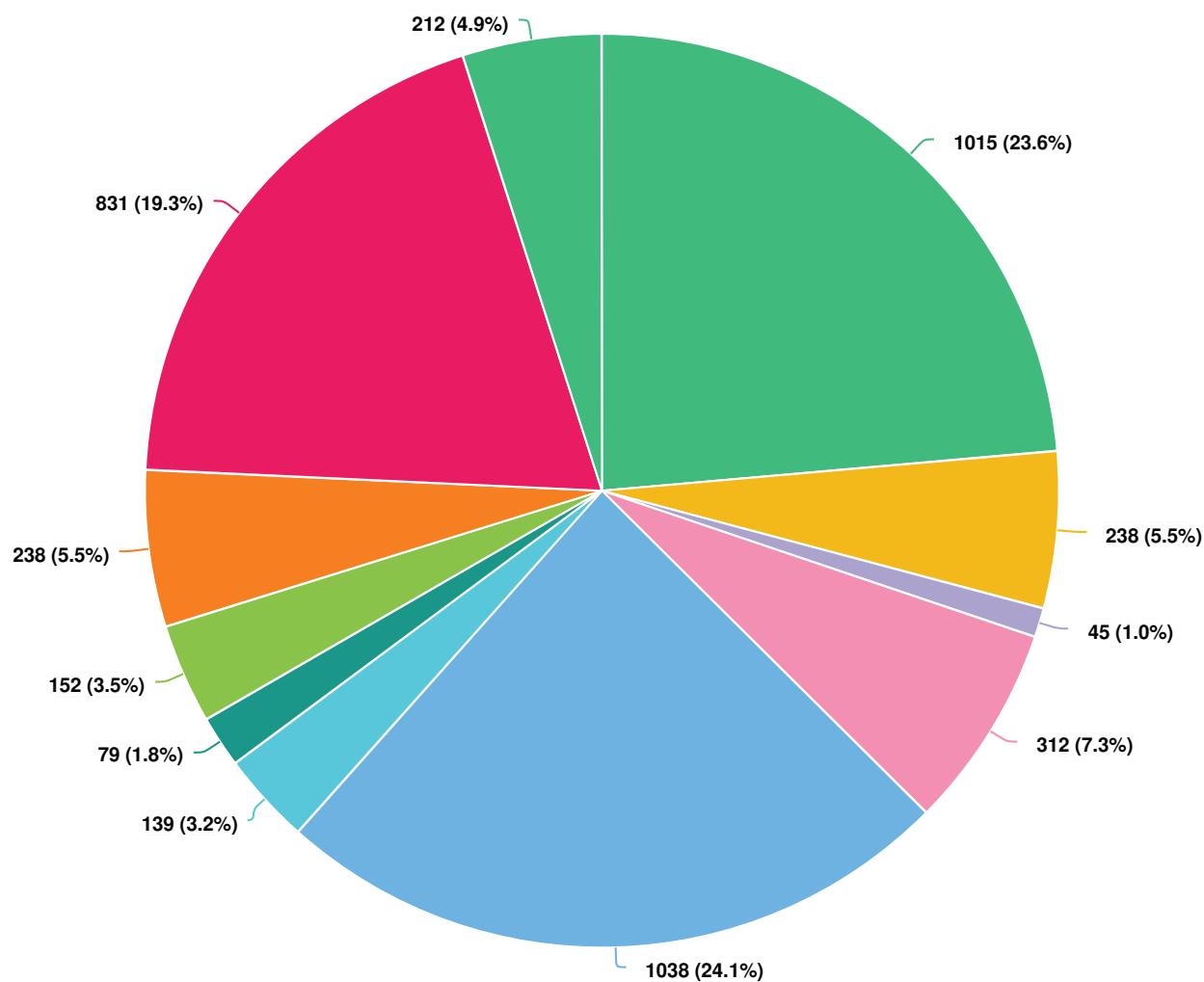


Question options

☐ Definitely opposed ☐ Somewhat opposed ☐ Neutral ☐ Somewhat support ☐ Definitely support

Optional question (4299 response(s), 11 skipped)
Question type: Radio Button Question

Q14 Based on our research and public feedback to date, we've identified some potential concerns that residents may have. From the list below please indicate your TOP concern.

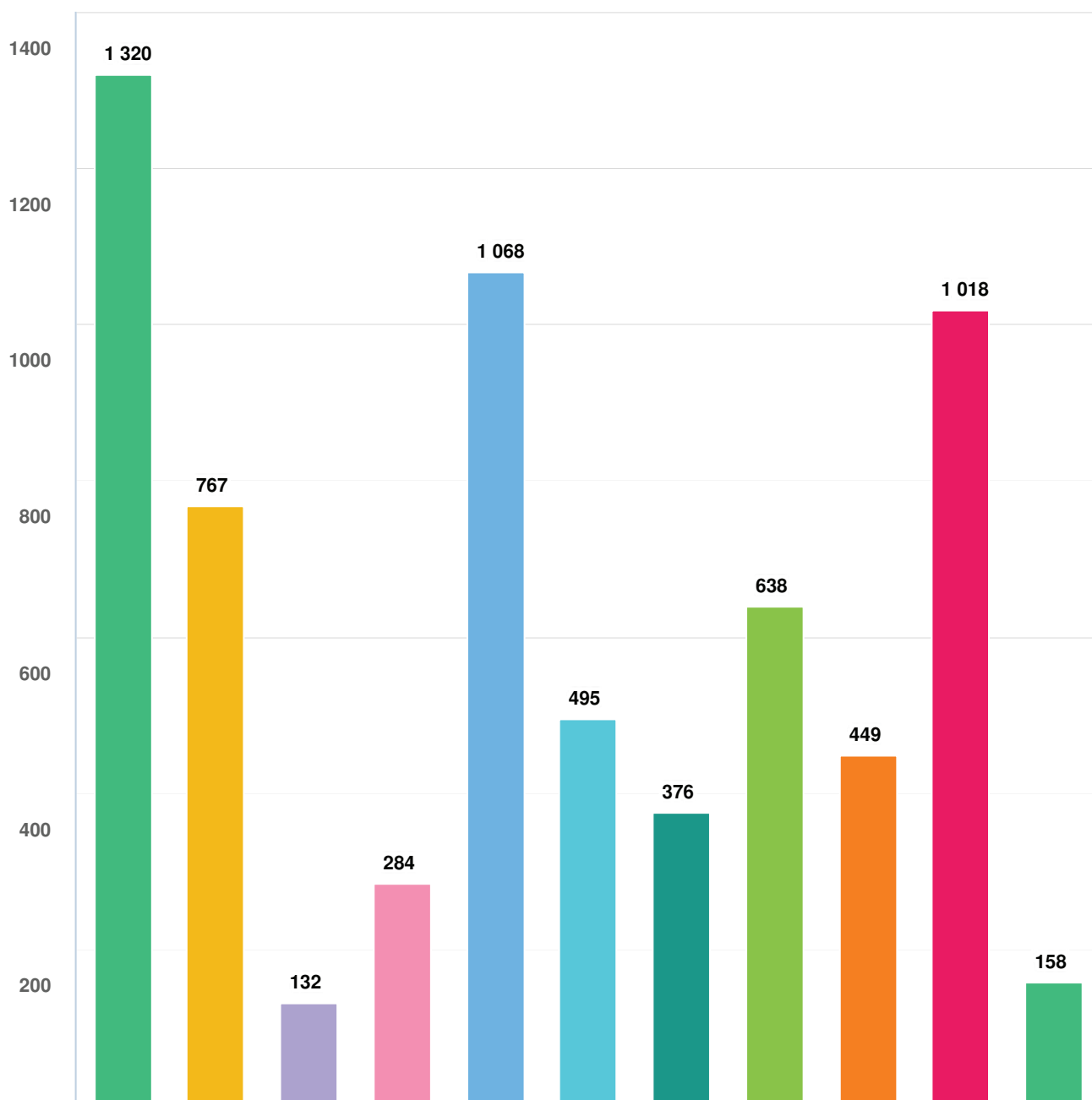


Question options

- Other (please specify) I don't have any concerns Understanding how to use/what goes in it Odours outside
- Space in the kitchen Space for another curbside container I'm concerned it could attract insects/rodents/wildlife
- I already do my own composting and don't want a curbside collection program Too much work/inconvenient
- Odours/mess in the house New fees for this service

Optional question (4299 response(s), 11 skipped)
Question type: Radio Button Question

Q15 Following the previous question (in which you indicated your top concern), from the list below, please indicate up to 2 other concerns of high importance to you.

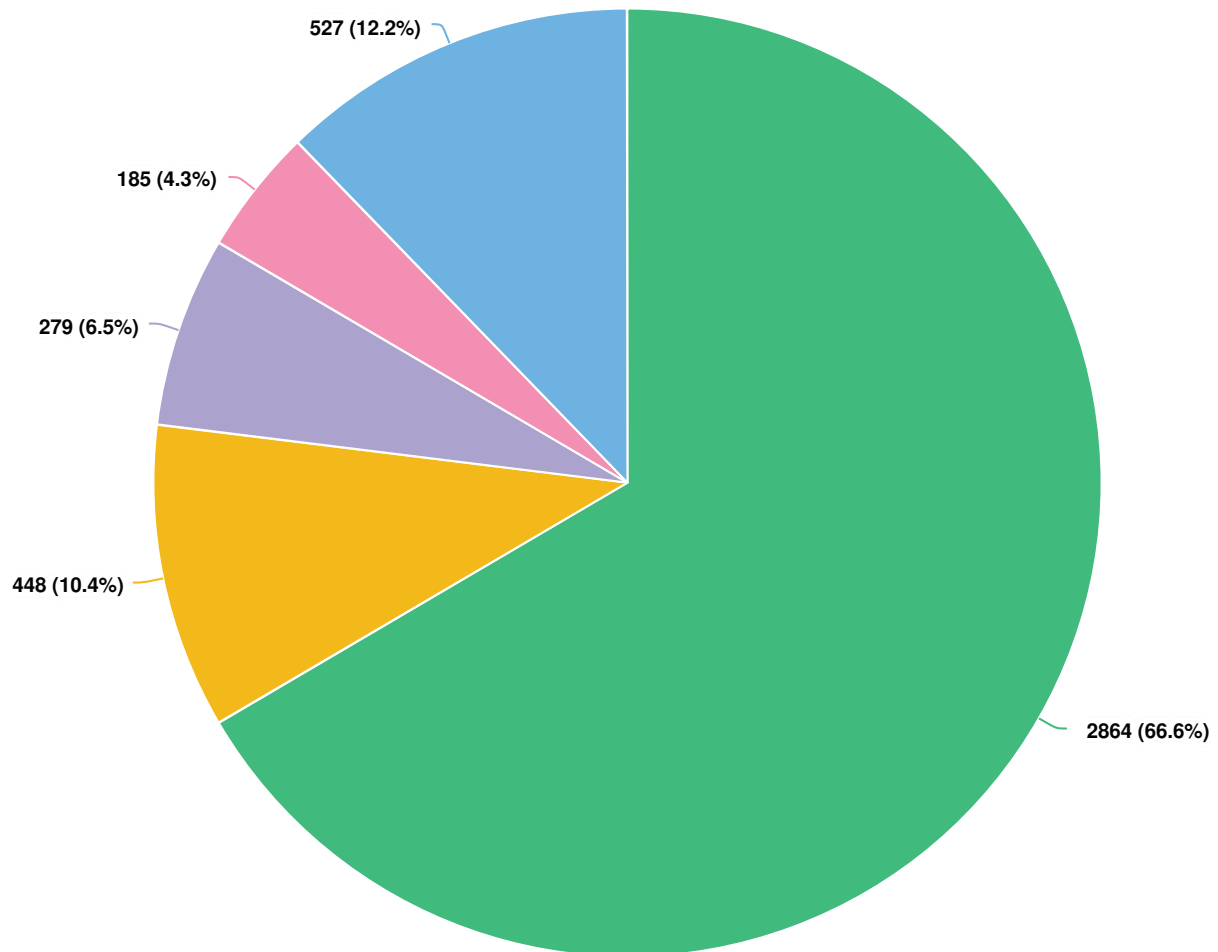


Question options

- Other (please specify)
 ● I don't have any additional concerns
 ● Understanding how to use/what goes in it
- Odours outside
 ● Space in the kitchen
 ● Space for another curbside container
- I'm concerned it could attract insects/rodents/wildlife
- I already do my own composting and don't want a curbside collection program
 ● Too much work/inconvenient
- Odours/mess in the house
 ● New fees for this service

Optional question (4225 response(s), 85 skipped)
Question type: Checkbox Question

Q16 | If/when a curbside residential organic waste collection program is in place, how likely are you to participate?



Question options

☐ Very unlikely ☐ Somewhat unlikely ☐ I don't know ☐ Somewhat likely ☐ Very likely

Optional question (4303 response(s), 7 skipped)
Question type: Radio Button Question

Q17 | There are many things the City needs to consider in the design of this program, some of which are listed below. Please rank the list below in order of importance from 1 to 8 (1 represents what you feel should be the City's highest priority).

OPTIONS	AVG. RANK
Keeping user fees low	3.28
Simple rules about what can go in the organics bin	3.77
Reducing Greenhouse Gas (GHG) emissions	4.42
Large public awareness campaign(s) to educate residents about the program	4.62
Extending the life of the landfill	4.69
Continuous education to help residents understand best practices for wildlife management	4.86
Allowing people who already compost their food waste to opt-out	4.87
Having a choice about my organic collection curbside bin size	5.08

Optional question (4207 response(s), 103 skipped)

Question type: Ranking Question
